

Benfield Park Medical Group Complaints Form

We are very fortunate that complaints are very infrequent at our practice. We hope this reflects the personal service we offer to all our patients. However, if you have a complaint or concern about the service you have received from the doctors or any of the staff working in this practice, please let us know. We operate a practice complaints procedure as part of a NHS system for dealing with complaints.

| Complaints Form Details | |
|--|-----------------------------------|
| Name: | Address: |
| D.O.B: | |
| Is the complaint regarding You? If no, then please provide details of the person you are representing and their signature | Yes / No |
| Name: | Address: |
| D.O.B: | |
| I hereby, give consent to representation on dealing with my complaint | |
| Signed | |

